2014 W. Pinhook Rd. Suite 300 Lafayette, LA 70508

DIGITAL MARKETING

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WHO WE ARE



At Klout 9, we redefine digital marketing with sophistication and strategy. As a premier, full-service agency, we're more than social media managers—we're your dedicated partners in growth, blending local expertise with world-class innovation. From bespoke campaigns to cutting-edge solutions, Klout 9 crafts a personalized path to elevate your brand and achieve exceptional results. With us, your success isn't just a goal; it's a masterpiece in the making.







Production



Search Marketing



Branding



WHAT WE OFFER

Our dynamic and visionary account management team specializes in crafting personalized strategies designed to elevate your brand. At Klout 9, we excel in creating innovative, data-driven approaches that amplify awareness, captivate your ideal audience, and drive measurable top-line growth. Every solution is tailored to maximize your business's impact, ensuring your brand not only stands out but thrives in a competitive marketplace.

() 1 Social Media Marketing

()2 Production

03 Search Marketing

04 Graphic Design & Branding

01 Social Media Marketing

How It Works

Our marketing experts design bespoke strategies for businesses of all sizes, leveraging the transformative power of social media to connect, captivate, and cultivate a loyal audience. At Klout 9, we go beyond campaigns—we build enduring relationships by showcasing the essential steps to elevate your brand's presence, foster meaningful engagement, and ensure lasting impact. Let us turn your vision into a dynamic and enduring success story.

Account Managers

Your Klout 9 account manager is more than a partner—they're an extension of your team. Acting as your dedicated point of contact, they immerse themselves in your industry and embrace your brand's unique culture. With a deep understanding of your business, they deliver tailored strategies and seamless collaboration, ensuring your goals are not just met but exceeded.





Social Media Content Creation & Strategy

Your Klout 9 Account Manager will craft a sophisticated social media strategy centered around thoughtfully curated content pillars. These pillars represent key facets of your brand, such as engaging storytelling, brand awareness, or entertainment, strategically designed to captivate your audience and elevate your digital marketing efforts. By balancing diverse content themes, we ensure your campaigns resonate with purpose and sophistication, driving meaningful connections and measurable success.

Social Media Management & Implementation

From visionary concepts to compelling copywriting, striking visuals, and seamless publishing, your Klout 9 Account Manager handles every aspect of your content creation and execution. By overseeing each step—from ideation to posting and active monitoring—we ensure your content reaches its full potential, delivering an elevated user experience and driving exceptional engagement.





Customer Service & Communication

An attentive and strategic customer service approach is vital to shaping your brand's digital presence. Your Klout 9 Account Manager ensures seamless engagement by promptly addressing reviews, ratings, direct messages, and comments with professionalism and care. By cultivating meaningful interactions, we enhance your audience's trust and loyalty, solidifying your brand's reputation for excellence.

Social Media Advertising

Beyond managing your brand's dynamic feed content, Klout 9 Account Managers design and execute tailored social media advertising campaigns. Leveraging advanced targeting based on demographics, behavior, and location, we ensure your ads reach the perfect audience. These precision-driven campaigns not only amplify your reach but also provide detailed insights, allowing us to optimize your growth strategy and deliver measurable results.





Reporting

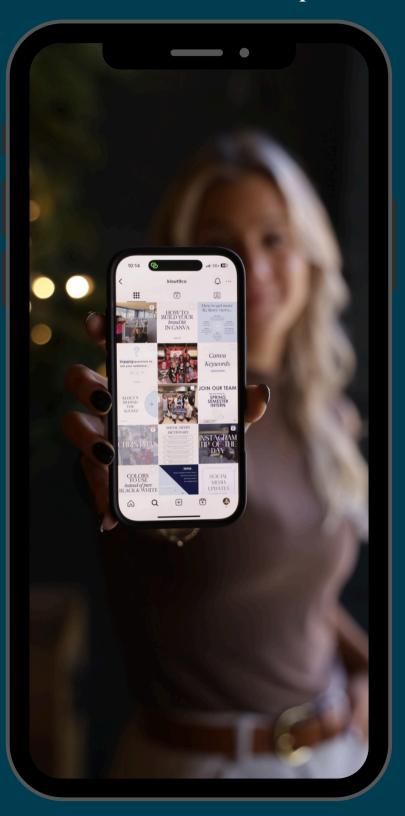
Our account management team meticulously monitors the performance and success of every initiative across your digital presence. Through comprehensive, regular reports, we provide clear insights into the impact and growth driven by each post, custom ad, and interactive campaign. This data-driven approach ensures your brand's strategy remains dynamic, refined, and consistently aligned with your goals.



()1 Social Media Marketing

The results speak for themselves, and our metrics back it up.

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ABOUT THE BRAND

Parish Proud is a non-profit organization committed to fostering a culture of collective responsibility in Acadiana by enhancing and preserving the natural beauty and visual appeal of the spaces where we live, work, and play. Through community cleanups and beautification projects, Parish Proud drives awareness of how a clean, appealing environment can inspire investment, economic growth, and an improved quality of life for everyone.

THE CHALLENGE

Parish Proud aimed to revitalize several school campuses in the Carencro area through cleaning, painting, and gardening to improve the environment for students and faculty.

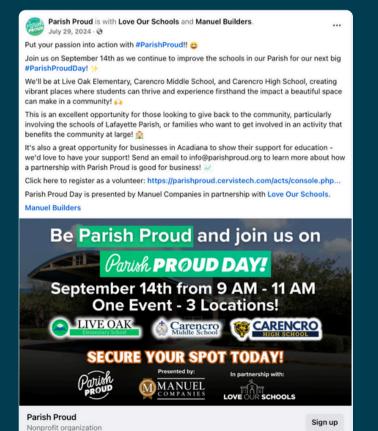
After securing a sponsor, they needed a way to promote the event, drive awareness, and encourage volunteers to sign up.

THE GOAL

- 1. Increase awareness of the community cleanup event.
- 2. Drive traffic to Parish Proud's website to inspire volunteer sign-ups.

THE CAMPAIGN

Klout 9 executed a multi-month social media campaign leading up to the event, utilizing a mix of graphics and video to share event details and highlight the sponsor, Manuel Companies. By leveraging targeted advertising on Facebook and Instagram, the campaign effectively amplified awareness and drove traffic to Parish Proud's website.



RESULTS

235,603

6,697

IMPRESSIONS

ENGAGEMENTS

2,569

33,274

LINK CLICKS

VIDEO VIEWS

NEI-EMAIL MARKETING CAMPAIGNS

ABOUT THE BRAND

Navigation Electronics, Inc. (NEI) has been a trusted provider of cuttingedge Mapping/GIS and Surveying/Construction equipment and technology since 1984. Headquartered in Lafayette, Louisiana, and operating across the Southeastern U.S., NEI partners with industryleading brands like Trimble, ESRI, and Nikon to deliver exceptional products and services.

IMPORTANCE OF EMAIL MARKETING

Email marketing remains one of the most effective ways to engage with customers, providing a direct channel to share updates, promotions, and valuable insights. It allows businesses to stay top-of-mind, nurture client relationships, and drive measurable results, making it an essential component of a modern marketing strategy.

THE GOAL

- 1. Keep customers informed about promotions, sales, and the latest technology from NEI.
- 2. Build awareness and drive interest in advanced equipment solutions.
- 3. Strengthen relationships with GIS, Mapping, Surveying, and Construction professionals by offering value through timely and relevant updates.

THE CAMPAIGN

Klout 9 created 41 targeted email campaigns in 2024 to keep NEI's audience informed about promotions, sales, and the latest technology. Through data-driven insights and strategic messaging, the campaigns delivered exceptional engagement rates, outperforming industry benchmarks and strengthening NEI's connection with their customers.

THE COMPARISON

National Average Email Open Rate

21.5%

25.9%

National Average Unsubscribe Rate

0.37%

NEI 2024 Unsubscribe Rate 0.13%

NEI 2024 Email

Open Rate

National Average Click Rate

1.5%

NEI 2024 Click Rate

2.0%

Join NEI in Hot Springs for the 2024 ASPS Spring Conference



Join us Wednesday at the LSPS Exhibitor Reception!

Enter to win a TDC600 at our booth -\$2000 value!





Up to \$10k in Trade towards a Trimble R12!

Stop by our booth to see the latest in Drone LiDAR and Mobile Mapping Technology!







DIANNA RAE JEWELRY-PRODUCT LAUNCH



ABOUT THE BRAND

Dianna Rae Jewelry is renowned for its creativity, exceptional craftsmanship, and one-of-a-kind jewelry experiences. From custom designs and exclusive collections to interactive features like the "Jewelry Playground" and "Jewelry Theater," the brand offers a fresh, engaging approach to fine jewelry. With a commitment to high ethical standards as a Registered Jeweler® with the American Gem Society, Dianna Rae Jewelry continues to captivate a nationwide audience.

THE CHALLENGE

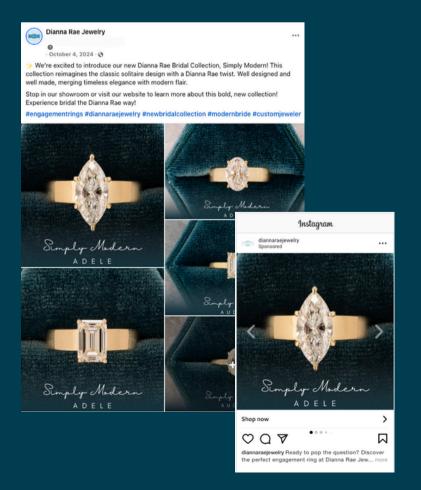
Launching the Simply Modern Bridal Collection, an exclusive line of reimagined solitaire designs, required standing out in a crowded jewelry market. With jewelry available nationwide, the primary challenge was building brand awareness and getting the collection in front of as many potential buyers as possible.

THE GOAL

- 1. Create buzz and awareness around the Simply Modern Bridal Collection.
- 2. Drive showroom traffic and online inquiries to increase sales.

THE CAMPAIGN

Klout 9 developed a comprehensive multi-platform campaign across Facebook, Instagram, TikTok, and Pinterest to highlight the collection's timeless yet modern designs. We wanted the collection to speak for itself by using engaging visuals, strategic storytelling, and targeted advertising, the campaign positioned the Simply Modern Collection as a must-see for prospective buyers.



RESULTS

102,617

6,820

REACH

ENGAGEMENTS

83

116,976

LINK CLICKS

VIEWS

The Simply Modern launch became Dianna Rae's best-performing bridal collection to date and helped drive the most profitable year in the company's history.

DR. KEVIN'S WELLNESS CLINIC- ADS MANAGEMENT

ABOUT THE BRAND

Dr. Kevin's Wellness Clinic in Lafayette, Louisiana, takes a root-cause approach to treating autoimmune disorders, thyroid issues, diabetes, and more. Led by Dr. Kevin Lenderman, the clinic combines alternative medicine with advanced diagnostics to restore long-term health. With personalized care and natural therapies, patients are empowered to take control of their well-being.



THE CHALLENGE

Dr. Kevin's Wellness Clinic needed a way to consistently attract new patients. Traditional marketing methods weren't yielding the results needed to scale, and finding the right audience for holistic care required a highly strategic approach.

THE GOAL

- 1. Increase appointment bookings
- 2. Convert more patients into high-value treatment plans
- 3. Maximize ad spend efficiency
- 4. Reach the right audience seeking holistic care

THE CAMPAIGN

Klout 9 implemented a heavily targeted digital ad strategy, leveraging Facebook's advanced audience segmentation to reach individuals actively seeking holistic solutions for chronic conditions. We crafted compelling ad creatives, optimized ad spend, and continually refined targeting based on performance data to maximize conversions.

RESULTS

\$11,500 AD INVESTMENT

62 appointments booked

 $\overline{\$108,000}+$ estimated rol

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The Klout 9 production team excels in creating commercial-grade photography and videography that captivates and tells your brand's story with stunning visual quality. We are your dedicated partner, guiding you creatively and logistically at every turn. Whether capturing powerful testimonials, authentic experiences, professional headshots, or major events, our lenses are designed to highlight every detail, ensuring your brand stands out and outshines the competition.









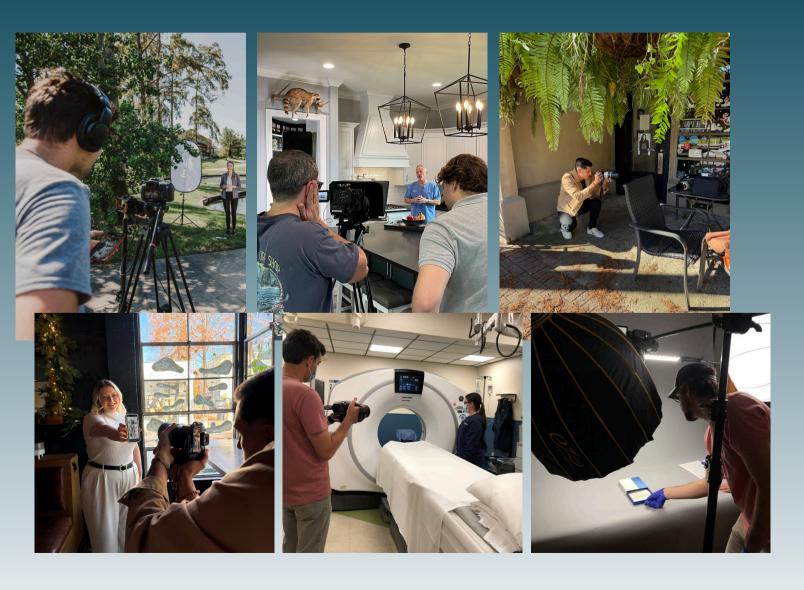




Production

Behind The Scenes

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03 Search Marketing

You've built an exceptional website—now it's time to ensure it gets noticed. Search engine visibility is often the driving force behind digital traffic, working in harmony with your other marketing channels. The higher your pages rank in search results, the greater your chances of attracting both new and returning customers, ensuring your brand stands out and drives meaningful engagement.



Search Marketing



Search Engine Optimization (SEO)

Without SEO, your website can remain virtually invisible to search engines. At Klout 9, we prioritize strategic blogging and keyword-rich content while monitoring the overall health of your site. This ensures that when potential customers search for information relevant to your industry, your business ranks higher than the competition, driving more visibility and success.



Search Engine Marketing (SEM)

While SEO drives the organic growth of your website, SEM acts as the paid strategy that ensures your site's ongoing success. With more consumers turning to online research and shopping, search engine marketing has become an essential tactic to expand your company's reach. At Klout 9, we focus on three key areas of SEM to maximize your brand's visibility and impact:



Pay-Per-Click (PPC)



Remarketing



Video & Display Ads



Search Engine Listing Management

Managing your online business listing ensures that any inaccuracies are corrected, making it easier for customers to find you. This process also includes review management and real-time updates to crucial contact details. Whether your business has moved and needs its address updated on Google, or your hours of operation require adjustments for holidays, search engine listing management keeps your information accurate and accessible at all times.

()4 Graphic Design & Branding

The Klout 9 website development team excels in managing websites with the latest systems and best practices to deliver a seamless, user-friendly experience on both desktop and mobile devices. Whether your project involves ongoing maintenance or requires building a brand-new site from the ground up, we are equipped and eager to bring your vision to life.

LOGOS















PRINT PROJECTS



PRINT PROJECTS









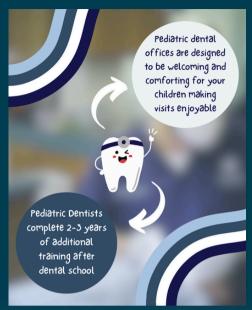






GRAPHIC DESIGN





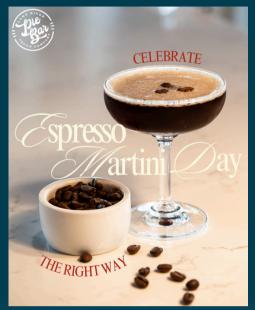


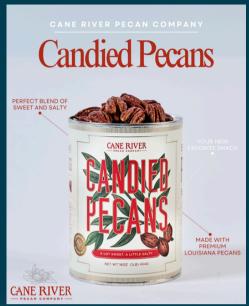




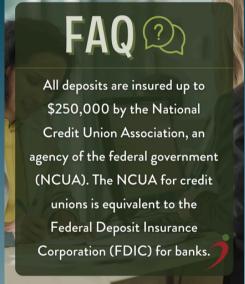


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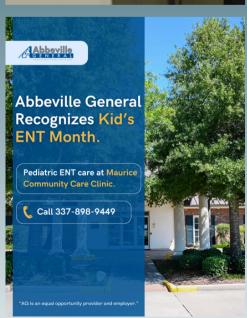














Ann Bodkin-Smith | President | TSL Insurance Group

"In our long-standing relationship with Klout 9, our Account Manager has become a part of our family. It has been great to work with someone who goes to extremes to understand what we're looking for and not only us but what our consumers are looking for and to help inform the general public of what we do and what our needs are."

Sean Hettich | Realtor | Real Broker LLC

"I was a little apprehensive about hiring a dedicated marketing firm to take over some of my processes. They wanted me to do things that were outside of my comfort zone and I really didn't want the additional overhead. However, I knew in order to grow, I needed to listen to the people who follow marketing trends more closely than I do.

Trends and algorithms change so fast on social media, it's hard to keep up. Since partnering with Klout 9, I have seen a great uptick in my followers and engagement.

People regularly comment to me in public on specific content that they have help produce. So far so good!"

Crystal Bunol | Vice President | Gulf States Insurance Co.

"Gulf States Insurance Group is a regional property carrier operating in the coastal region of Alabama, Louisiana, and Mississippi. Our home base is in Lafayette, LA and it was important to our organization to support our local businesses when deciding to partner with for our branding and social media. The partnership that we have with Klout has more than exceeded our expectations with the value that they bring to help promote our online and community presence. They are an extension of our company, keeping pace with our growth, our messaging, and our culture. We are really excited for our continued partnership and successes with Klout as we move forward through this new year!"

Katheryne Levin | Brand Manager | Dianna Rae Jewelry

"We tried to manage social media within our talented but busy staff. When we took the leap to turn over our social media to Klout9, it was the best decision we have ever made. Their attention to understanding our brand and telling our story far and wide has been amazing. We have more traffic, more brand recognition and more sales. 2024 was the best year in our 10 year history. Thank you to Ashley, Madison and Steph. Your creativity, passion, knowledge and commitment to us is the best! Keep it coming!"



Let's Connect

At Klout 9, we're always excited to connect with those who are eager to explore our sophisticated approach to storytelling and impactful marketing strategies. Let's collaborate and unlock the full potential of your brand's narrative. Reach out today to schedule a consultation at info@kloutnine.co and let's elevate your brand to new heights.